



**"The way people feel  
about American Airlines  
depends on the way they  
feel about me."**

*Victoria Getz, Flight Attendant*

**We're American Airlines  
Doing what we do best**

In 1955, when Vickie Getz was 10 months old, American founded the industry's first training school for professional flight attendants.

It's a school where more than two hundred thousand people apply each year. (Less than one-half of one percent are finally accepted.)

It's a school where students are taught to make your flights safe and enjoyable. (They already *know* how to be *nice*.)

And it's a school whose graduates never stop learning. (They regularly study new procedures and review old ones.)

It takes a special kind of training to be an American Airlines Flight Attendant. And a very special kind of person.

It takes the best people to make the best airline. Vickie Getz is one of them, and we thought you'd like to meet her.